

FRS

The premier full-service alternative dispute resolution (ADR) firm, **First Resolution Services, Inc. (FRS)** provides an array of solutions customized to meet each client's individual needs. We offer the expertise and resources to take on the most complex cases through to final resolution.

**We are committed to providing the highest level of service with the utmost integrity.** As part of this commitment, FRS has carefully assembled a panel of highly-qualified and well-respected neutrals who deliver exceptional results.

Recognizing the unique and sensitive nature of each case, we provide litigants with personalized, efficient and responsive customer service in a cost-effective way.

- Beverly Hills
- Century City
- Downtown Los Angeles
- Irvine
- Long Beach
- Ontario
- Riverside
- Sacramento
- San Diego
- San Francisco
- Santa Barbara
- Torrance
- Woodland Hills

T | 310.203.8200    F | 310.203.8211  
T | 877.9RESOLVE    F | 866.9RESOLVE  
[info@disputeresolution.org](mailto:info@disputeresolution.org)



**RESOLUTION SERVICES, INC.**  
alternative dispute resolution

[www.DisputeResolution.org](http://www.DisputeResolution.org)

FINDING A COMMON GROUND FOR ALL





## services

- Mediation
- Arbitration
- Settlement Conferences
- Discovery Referee / Special Master
- Private Trials / Judge Pro Tem
- Early Neutral Evaluation
- Neutral Fact Finding
- Settlement Days
- Mock Trials



## specialty areas

Accounting/Finance  
Antitrust  
Appellate  
Aviation  
Bankruptcy  
Business/Commercial  
Class Action/Mass Tort  
Complex Litigation  
Construction Defect & Mold  
Contracts  
Corporate Law  
Education/Schools  
Elder Care  
Eminent Domain  
Employment/Workplace Disputes  
Entertainment/Sports  
Environmental/Toxic Tort  
Family Law  
Federal Disputes  
Health Care  
Homeowner's Associations  
Insurance Coverage and Bad Faith  
Intellectual Property  
Maritime/Admiralty  
Medical Malpractice  
Personal Injury  
Probate/Estate and Trusts  
Product Liability/Lemon Law  
Professional Liability  
Real Estate  
Securities/NASD  
Technology  
Transportation  
Workers' Compensation  
Wrongful Death



→ **Distinguished Neutrals.** Comprised of former state and federal court judges and justices as well as prominent attorney-neutrals with subject matter expertise and ongoing training, our panelists bring experience in virtually all areas of the law.

→ **Outstanding Customer Service.** At FRS, we hold ourselves to the highest standards of service and professionalism. Our knowledgeable case managers handle the details of each case from start to finish. They are adept at bringing all parties to the table and recommending neutrals who can deliver the best possible results. Hearings are convened at a time and location convenient to all participants and multi-day cases can be scheduled on consecutive days.

## why choose FRS?

→ **Impartiality.** In order to assure the integrity and fairness of each process, our panel members remain independent and are not guaranteed assignments by FRS. Whether adjudicative or mediative, we require our panelists to disclose conditions which may pose a conflict of interest.

→ **Competitive Rates.** We exceed our clients' expectations by maintaining standards of value-added services well above the norms in our industry while keeping our rates extremely competitive. For our fee schedule and rates please visit our website at [www.DisputeResolution.org](http://www.DisputeResolution.org).

→ **Convenient Locations and Amenities.** Clients are welcome to use our comfortable, private conference rooms equipped with complete amenities and state-of-the-art technology including video conferencing. Snacks and refreshments are always available. Hearings may be held at one of our convenient locations or a venue chosen by the parties.

→ **Confidentiality.** Subject to limited exceptions imposed by statute or regulation, all proceedings are conducted in private and in confidence, protecting the reputation of individuals, corporations and brands from negative public, press or market interest.