

FRS

The premier full-service alternative dispute resolution (ADR) firm, **First Resolution Services, Inc. (FRS)** provides an array of solutions customized to meet each clients' individual needs. We offer the expertise and resources to take on the most complex cases through to final resolution.

We are committed to providing the highest level of service with the utmost integrity. As part of this commitment, FRS has carefully assembled a panel of highly-qualified and well-respected neutrals who deliver exceptional results.

Recognizing the unique and sensitive nature of each case, we provide litigants with personalized, efficient and responsive customer service in a cost-effective way.

Century City
Beverly Hills

Downtown Los Angeles

Riverside

Ontario

Woodland Hills

Long Beach

Torrance

Irvine

Santa Barbara

San Diego

San Francisco

T | 310.203.8200 F | 310.203.8211

T | 877.9RESOLVE F | 866.9RESOLVE

info@disputeresolution.org



RESOLUTION SERVICES, INC.
alternative dispute resolution

www.DisputeResolution.org

FINDING A COMMON GROUND FOR ALL





services

- Mediation
- Arbitration
- Settlement Conferences
- Discovery Referee / Special Master
- Private Trials / Judge Pro Tem
- Early Neutral Evaluation
- Neutral Fact Finding
- Settlement Days
- Mock Trials



specialty areas

Accounting/Finance
Antitrust
Appellate
Aviation
Bankruptcy
Business/Commercial
Class Action/Mass Tort
Complex Litigation
Construction Defect & Mold
Contracts
Corporate Law
Education/Schools
Elder Care
Eminent Domain
Employment/Workplace Disputes
Entertainment/Sports
Environmental/Toxic Tort
Family Law
Federal Disputes
Health Care
Homeowner's Associations
Insurance Coverage and Bad Faith
Intellectual Property
Maritime/Admiralty
Personal Injury
Probate/Estate and Trusts
Product Liability/Lemon Law
Professional Liability
Real Estate
Securities/NASD
Technology
Transportation
Workers' Compensation
Wrongful Death



→ **Distinguished Neutrals.** Comprised of former state and federal court judges and justices as well as prominent attorney-neutrals with subject matter expertise and ongoing training, our panelists bring experience in virtually all areas of the law.

→ **Outstanding Customer Service.** At FRS, we hold ourselves to the highest standards of service and professionalism. Our knowledgeable case managers handle the details of each case from start to finish. They are adept at bringing all parties to the table and recommending neutrals who can deliver the best possible results. Hearings are convened at a time and location convenient to all participants and multi-day cases can be scheduled on consecutive days.

why choose FRS?

→ **Impartiality.** In order to assure the integrity and fairness of each process, our panel members remain independent and are not guaranteed assignments by FRS. Whether adjudicative or mediative, we require our panelists to disclose conditions which may pose a conflict of interest.

→ **Competitive Rates.** We exceed our clients' expectations by maintaining standards of value-added services well above the norms in our industry while keeping our rates extremely competitive. For our fee schedule and rates please visit our website at www.DisputeResolution.org.

→ **Convenient Locations and Amenities.** Clients are welcome to use our comfortable, private conference rooms equipped with complete amenities and state-of-the-art technology including video conferencing. We provide a catered lunch on full day matters. Snacks and refreshments are always available. Hearings may be held at one of our convenient locations or a venue chosen by the parties.

→ **Confidentiality.** Subject to limited exceptions imposed by statute or regulation, all proceedings are conducted in private and in confidence, protecting the reputation of individuals, corporations and brands from negative public, press or market interest.